

## **TERMS AND CONDITIONS**

Every client is required to agree to and sign the waiver of liability (except for minors under the age of eighteen who can be included on the parent/guardian waiver). Arusha Fortes Ltd must receive the signed copy(s) via fax or scan the document and email it to an Arusha Fortes Ltd agent, followed by the original in the post, prior to the client's arrival. Should our Liability Waiver not be signed, then Arusha Fortes Ltd will not be able to provide any of the secured and/or agreed services nor will it refund any monies paid.

We require a medical fitness certificate for clients over 72 years of age and ask that all clients complete a personal information form.

It is a condition of travel that all clients have comprehensive trip cancellation, medical and evacuation coverage. In addition, Flying Doctor membership (AMREF) is included in every quotation and safari; this is non-negotiable, even if the client has adequate coverage. In our experience this is the most efficient and quickest way to get to a reliable medical facility in the unforeseen event of emergency.

We may accommodate children under the age of seven, as long as the parents or guardians accept full responsibility for their care and supervision while in camps and lodges and on safari.

Arusha Fortes Ltd does everything it can to ensure that clients have a full and fascinating wildlife and safari experience. However, wild animals follow their own routines and timings and Arusha Fortes Ltd does not guarantee that the client(s) will experience certain wildlife behaviors or see any particular species or sub-species. In particular, the Great Wildebeest Migration is a natural phenomenon governed by when and where the rain falls, thus Arusha Fortes Ltd does not guarantee that clients will see any or all of the Migration on the dates they visit, as the animals may be in an inaccessible area or in one that is not covered by the itinerary they have paid for.

## **SAFETY AND SECURITY**

Our safaris and/or mountain climbs involve travelling in some of the more remote and colorful areas of East Africa, and we will be travelling, walking and camping among people who still live in their traditional manner. Please be respectful of people and their privacy.

In these areas wild animals such as elephant, buffalo, hippo, lion, leopard, hyena, crocodile and other reptiles roam. Please learn and follow all park rules and regulations designed to protect people from dangerous contact with the animals and to help lessen the possibility of disturbing the animals. Read and follow signs posted at the parks, camps and lodges. If you are unsure about a situation please ask your professional guide for assistance, as they are knowledgeable of the fauna of Tanzania.

East Africa is one of the safest places to travel in. The people are generally warm and very welcoming and interested in visitors. However, every country has thieves and clients should follow the usual commonsense precautions, which apply anywhere in the world, to secure their property and themselves. In particular, clients should not visit anywhere unescorted or without first having checked with their professional guide.

Arusha Fortes Ltd only uses hotels, camps and lodges where we believe a reasonable security regime to be in place. Most vehicles and camps are equipped with radio and/or mobile telephone and/or satellite phone, as appropriate, for use in emergencies.

## **BOOKING CONDITIONS**

To secure reservation – 50% of total cost of the safari is payable within 14 days of booking.  
Full payment is due 60 days prior to departure.

*Cancellation Fees:*

Up to 60 days before departure	25% (Booking Fee) is forfeited
59 – 35 days before departure	50% of safari cost is forfeited
34 – 15 days before departure	75% of safari cost is forfeited
14 days or less before departure	100% of safari cost is forfeited

Prices are subject to change without prior notice due to changes beyond our control – such as, but not limited to– increases in statutory taxes, park fees, fuel costs, internal air ticket and charter prices or fees.

Our suppliers apply surcharges during certain periods of the year, mainly Christmas and New Year. These are included in the invoice that you will receive.

**There is no refund for unused services once the safari has commenced.**

**Payment of deposit indicates acceptance of Arusha Fortes Ltd's terms and conditions.**

**It is only after receiving the confirmation of your transfer that we can confirm your reservations.**

## **PAYMENT DETAILS**

Please contact us for our full terms and conditions including payment details.