

SELF DRIVE CONTRACT & INFORMATION

TERMS & CONDITIONS

- Renters must present a passport and valid driving license before the vehicle will be released.
- Renters will be required to sign this car hire contract and a liability waiver before the vehicle will be released.
- A non-refundable deposit of (25% of the total rental cost) must be paid when reserving the vehicle.
- A credit card imprint will be made prior to the vehicle being released to the renter.
- There are no refunds for vehicles returned earlier than the agreed return date set at the time of rental.
- Arusha Fortes Ltd. reserves the right to inspect the vehicle during the hire term and can withdraw the contract at any time.

- No person other than the renter should drive the vehicle.
- Renters agree not to drive the vehicle when under the influence of drugs or alcohol.
- The renter is responsible for all passengers in the vehicle. The renter shall remain solely responsible for any loss, damage, or compensation that may occur to any person or property.
- Monthly rentals are intended for town use only. Please inform the office if you would like to take the vehicle out of Arusha.
 - Renters wishing to take a vehicle outside the Arusha district must receive approval for this travel.
- Vehicles may not be taken across international borders.
- Renters visiting the national parks in the rented vehicle must follow all the national park rules and regulations (addendum to this document).

Maintenance/ Damages/ Loss

- Renters are required to recognize and promptly repair leaking or punctured tires.
- Renters are required to check and refill water and oil reservoirs regularly (vehicles driven in town weekly/in the bush daily).
- Renters are required to fill fuel only at larger gas stations, such as BP and Total. In some of the smaller gas stations, diesel or petrol is sometimes mixed with other materials. Dirty fuel can damage the engine.
- Renters are liable for the costs of repairs due to negligence, reckless and/or careless driving.
- Renters are required to replace broken windscreens, windows, mirrors and damaged tires.
- Renters are required to replace items lost or stolen from a vehicle (including spare tires, jacks and other tools rented with the vehicle).
- Renters shall not use the rented vehicle to tow or push another vehicle.
- The vehicle shall not be used for the smuggling or carrying illegal goods or items. If the vehicle is used for smuggling or carrying illegal good or items and is caught and or seized by any authority, the renter is responsible for and will pay for any costs incurred as a result.

INSURANCE

Self drive vehicles carry only **Third Party Insurance**. This insurance will cover damages to another vehicle/third party. The renter is liable for the full cost of repairs of damages to the rented vehicle.

Comprehensive Insurance is available at an additional cost to renters who would like additional coverage. This covers loss or damage to the rented vehicle by accident, theft, fire and insured legal liability arising out of death or bodily injury to third parties and damage to third party property.

RECEIVING & RETURNING VEHICLES

Vehicles must be picked up and dropped off at the Fortes Sakina Office during office hours (9.00 am to 5.00 pm). Vehicles must be returned in the condition in which they were received aside from general wear and tear from a safari. Vehicles will be inspected for loss and damage. Charges will be charged to the renter's credit card or can also be paid in cash according to the preference of the renter.

BREAKDOWNS

All vehicles are checked and serviced before being rented out. However, because of the rough driving conditions of Tanzania there are times that there are unexpected problems with vehicles.

- Renters of vehicles are required to bring their vehicles to the Fortes garage for all repairs when the vehicle has a problem while in, or around Arusha (Less than 50 kilometres from Arusha town centre).
- Renters may take vehicles to another garage when a minor problem occurs while driving outside of the Arusha area (more than 50 kilometres from Arusha town centre).
- When bringing a vehicle to any garage please do not leave valuables in the vehicle (even the car tool kit) as it is not uncommon for items to be stolen at the garage.
- In the case of a major breakdown Fortes will supply a mechanic and a replacement vehicle as soon as possible (contact the office at the numbers listed below). Drivers cannot travel at night. If a breakdown occurs late in the day a driver can be sent no sooner than early the next morning.
- Breakdown service is only available in the Northern Circuit (Arusha, Moshi, Loliondo, Tarangire National Park, Lake Manyara National Park, Serengeti National Park, Ngorongoro Conservation Area, Lake Natron and Lake Eyasi).
- Renters wishing to take a vehicle outside the Northern Circuit must receive approval for this travel.
- Renters who travel outside of the Northern Circuit will be required to repair vehicles at their own expense and depending on the nature of the repairs may receive reimbursement of costs incurred when they return the vehicle. To receive reimbursements renters must provide receipts.

ACCIDENTS

In the event of an accident,

- First contact the police (Arusha, Karatu, Serengeti). It is mandatory that you receive a police report for any traffic incident.
- Then contact the Fortes office (we may be able to help you with the police procedure).
- After an accident do not leave the vehicle unattended as it is not uncommon for unattended vehicles to be vandalized.
- Arusha Fortes Ltd will supply a vehicle to replace your damaged vehicle if there is one available. Availability cannot be guaranteed.

ADDITIONAL INFORMATION

ARUSHA FORTES LTD Contact Numbers

Office + 255-27-2506094 or + 255-27-2544884.

Sarfaraz: +255-683-135-171

Mr Nnko +255-754-367-863.

Shortwave radio All car radios are programmed to our station 6880.0 UBS

If the driver or passenger of the vehicle requires medical attention we recommend the following medical services.

Arusha: Arusha Lutheran Medical Center (near the Golden Rose Hotel/Florida Roundabout)

Karatu: Fame Clinic, +255-732-978-729 Dr. Frank Artress Dr. Mshana or Dr. Ivan

Flying Medical Service for emergency evacuations +255-27-2508583

AMREF for emergency evacuations +254-20-31-5454, 602492, 315455 or 600090

RULES OF THE ROAD

- Please drive carefully and obey the posted speed limits
- Drive defensively

You may be stopped by the police for a vehicle inspection to check for

- insurance and road licence (these are the stickers on the windows)
- and safety equipment (two reflective triangles and a fire extinguisher, which are provided in each Fortes vehicle).

Please be careful when parking in Arusha and other towns.

- Lock the vehicle and close all windows. Vandalism of unattended cars is not uncommon.
- Park in designated parking areas only. There is a penalty of approximately US\$50 for parking in an unauthorized area.
- The parking fee (in Arusha) for rented vehicles is Tshs.1000/= per day. Parking attendants wearing uniforms will collect the fee and give you a parking ticket. Display the ticket on the dashboard.